

Extra Optional Cover

Mandatory cover taken out at the same time as your booking, Extra Optional Cover, either Medium or Premium, protects you against a serious and unforeseeable incident which may take place after your departure.

Optional cover consists of the following benefits:

- Partial excess buy-back in case of damage
- Glass breakage insurance
- Tyre puncture insurance (Premium cover only)
- Repatriation assistance

Medium cover is available at 29 € per day capped at 390 €.

Premium cover is available at 45 € per day capped at 590 €.

Terms and conditions are detailed below.

Partial excess waiver in case of damage

Damage caused to our vehicles can be charged to you, notably in the absence of an identified third party in the case of collision, if you are found liable by the insurance companies.

Available in the optional Premium and Medium formulas, the "partial excess waiver" reduces the threshold of liability in the following cases:

- All exterior damage following theft, break-in, vandalism or fire.**
- All exterior damage following an accident, collision, impact or hail.**

Excess to pay per event (Premium Option): 990 €
Excess to pay per event (Medium Option): 1600 €

Are excluded from cover, and remaining chargeable to the renter without limitation to the amount:

- Internal damage, of whatever origin it may be,
- Wheel rims, tyres, wing mirrors, car radios and accessories which are out of order, damaged or stolen,
- Damage resulting from the non-respect of vehicle height or GVWR of the vehicle,
- Theft of the vehicle following the renter's negligence and notably in the case where the keys are left in the vehicle,
- Personal effects belonging to the renter left in the vehicle,
- Frost damage.

Glass breakage insurance

Available in the optional Premium and Medium formulas, Glass breakage insurance covers the case of glass breakage resulting from all claims for replacement of the following:

- windscreen
- side cab window

Excess to pay per event (Premium Option): 0 €
Excess to pay per event (Medium Option): 600 €

Are excluded from cover, and remaining chargeable to the renter:

- wing mirrors, reflector, headlights and optical units
- windows of camping car body

Tyre puncture insurance

Available in the optional Premium formula, in the case of a claim following vandalism, puncture or impact against pavements, tyre puncture insurance covers repair costs or replacement of the damaged tyre subject to presentation of original justifications and restitution of the defective tyre to the lessor with a limit of 300 € including tax (cost of dismounting and valve included).

Are excluded from cover, and remaining chargeable to the renter: any towing costs, assistance, overnight hotel accommodation, replacement vehicle.

Terms and conditions applicable for all bookings made after 18th December 2020

Assistance / Repatriation

A / Object of the cover

Available in the optional Premium and Medium formulas, Assistance / Repatriation covers you against an unforeseeable incident which may take place after your departure. Consisting of assistance to persons or vehicles, you are covered for the whole rental period. Terms of application are detailed below.

1 / Beneficiaries

Are considered beneficiaries, all persons travelling in the insured vehicle limited to the number of seats specified by the manufacturer, but excluding hitchhikers.

2 / Territories

Cover is valid in France and the authorised countries listed by Trois Soleils.

3 / Events generating a claim

Breakdown, attempted theft, material accident, fire, physical accident, death, legal problem.

4 / Kilometre threshold

Assistance is provided above the threshold of 50 km from the departure point.

5 / Contact phone number

+33 (0) 1 55 92 19 16

B/ Assistance to persons

- Repatriation for medical reasons.** If the medical team recommends repatriation of the beneficiary, it is organised and conducted solely according to medical imperatives determined by the medical team's needs.
- Visit from a relative.** In the case of hospitalisation of over 6 consecutive days, a return ticket is offered to a family member or relative. Accommodation costs (bed and breakfast) are covered up to 77 € per night and for a duration of a maximum of 6 consecutive nights.
- Early return.** In the case of unforeseeable hospitalisation of more than 6 days or death of a family member in France, a travel ticket is offered to the beneficiary.
- Medical information and advice available 24/7**
- Transmission of urgent messages**
- Replacement driver.** In the case of physical accident or death, if the designated drivers are unable to drive the vehicle or if no other passenger is authorised to drive the camping-car.
- Repatriation of the body in the event of death.**
- Dispatch of medication abroad.** If it is impossible to find indispensable medication (or its equivalent) on the spot prescribed before departure by the general practitioner in the country of origin. If it is available, it is dispatched subject to the constraints of local legislation and the means of transport available.
- Hospitalisation abroad:** the threshold established to cover medical and surgical fees abroad is fixed at 7 630 € per beneficiary. Dental treatment fees are limited to 153 €. An excess threshold of 46 € per beneficiary is applied to each case.
- Legal assistance abroad:**
 - o Advance of a bail surety of up to 7 625 € per event
 - o Local solicitor's fees up to 1 525 € per event.

Exclusions: Are excluded from cover, not being subject to any compensation whatsoever:

- all interventions relative to medical reports, check-ups, preventive screening tests;
- benign infections or disorders which can be treated on the spot and do not prevent continuation of the journey;
- convalescence, disorders with ongoing treatment;
- illnesses which began before the departure;
- illnesses resulting in hospitalisation within 6 months of departure;
- pregnancy and consequences of pregnancy: childbirth, treatment of new-born babies;
- voluntary or therapeutic termination of pregnancy;
- plastic surgery;
- attempted suicide and its consequences;
- trips undertaken for the purpose of diagnosis and/or treatment;
- results of a failure or inability to receive a vaccination, or the consequences of a vaccination or other treatment needed or mandatory for travel.

C/ Assistance to vehicles

In the case of an accident or mechanical breakdown immobilising the vehicle:

- Breakdown repair/Towing.** Breakdown repair on the spot or towing the vehicle to the nearest garage, specialist of the make of the vehicle, from the location of the incident or, failing that, to the nearest garage able to carry out repairs. The assistance service covers the cost of repairs or towing up to 153 €.
- Waiting time for repairs.** In the case where the vehicle is immobilised for under 24 hours in France or under 72 hours abroad, if the beneficiary wishes to wait on the spot, he is covered for: 1 night at a hotel in France or 3 nights abroad, with up to 77 € par beneficiary.
- Return home.** In the case where the vehicle is immobilised for over 24 hours in France or 72 hours abroad, the company organises and takes charge of the beneficiaries' return home.
- Collection of the repaired vehicle** and return to the place of departure.
- Dispatch of spare parts abroad.** Dispatch of spare parts which are not available on the spot and indispensable in order to repair the vehicle, subject to local legislation and availability of means of transport.
- Repatriation of the vehicle.** When abroad, if vehicle repairs cannot be carried out within 5 days and need more than 5 hours of labour, the company organises and carries out the transport of the non-drivable vehicle back to the usual garage.

Exclusions: Are excluded from cover, not being subject to any compensation whatsoever:

- running out of fuel and misfuelling;
- tyre punctures;
- loss, theft and breakage of keys except for breakage of the key in the ignition;
- air-conditioning issues and breakdown;
- damage to the bodywork not resulting in immobilisation of the vehicle;
- consequences following immobilisation of the vehicle for maintenance purposes;
- vehicle repair costs, spare parts;
- personal objects and effects left in the vehicle;
- animals transported;
- customs and caretaking costs except for those made by prior agreement with the assistance service.

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