

### A / Object of the coverage

Compulsorily subscribed before your rental departure, the assistance/repatriation coverage covers you against an unpredictable event that can occur after your departure. Made up of an assistance to persons and to vehicles, you are covered during all your rental agreement period. The application terms and conditions are explained below :

#### 1 /Beneficiaries

Are considered as beneficiaries all persons travelling with the insured vehicle, up to the limit of the number of places specified by the motorhome manufacturer, with the exclusion of hitch-hikers.

#### 2 /Areas

This coverage is available in France and all the countries permitted by Trois Soleils.

#### 3 /Generative results

Breakdown, break in, property damage, fire, personal injury, death, juridical problem.

#### 4 /Kilometric excess

An excess of 50 km from the pick up station will apply for assistance services.

#### 5 /To contact

(33) 01 55 92 19 16

### B/ Assistance to persons

- ❑ **Medical repatriation.** If the medical team recommends the insured person repatriation, it will be organized and taken in charge according only to the medical requirements defined by the medical team.
- ❑ **Close relative visit.** In case of hospitalization of more than 6 days running, a round ticket is at a family member's or close relative's disposal. The accomodation charges (room and breakfast) are taken into account up to 77 € per night and for a period of maximum 6 nights running.
- ❑ **Early return.** in case of unpredictable hospitalization higher than 6 days or family member's death in France , a ticket will be at the disposal of the insured person.
- ❑ **Information and medical advice 7/7 days and 24h/24**
- ❑ **Urgent messages sending**
- ❑ **Replacement driver. In case of body damage or death, if the specified drivers** are unable to drive the vehicle or if none other passenger are enabled to drive the motorhome.
- ❑ **Body repatriation in case of decease.**
- ❑ **Forwarding medicine abroad.** If it is impossible to find essential medicine or equivalent, prescribed before departure by the home regular doctor. If they are available, they will be sent subjected to local regulation rules and means of transport available.
- ❑ **Abroad hospitalization** : the maximum of coverage for medical and surgical costs abroad is set at 7 630 € per beneficiary. The expenses for urgent dental care are limited to 153 €. An excess of 46 € per beneficiary is applied for each file.
- ❑ **Juridical assistance abroad** :
  - loan for a penal deposit up to 7 625 € per occurrence
  - lawyer costs on the spot up to 1 525 € per occurrence.

**Exclusions** : are excluded from this coverage and cannot be part of a compensation whatever is the reason :

- all operations corresponding to health check, check-up, preventive detection.
- benign disease or injury that can be cared on site and that does not prevent from following his trip.
- the convalescences, the under treatment diseases
- the sickness previously diagnosed before departure
- the diseases that leaded to an hospitalization within the 6 months before departure
- the pregnancy conditions and the results of pregnancy : childbirth , newborn cares
- the voluntary or therapeutic termination of a pregnancy
- the plastic surgery
- the attempted suicide and its consequences
- the trips made for diagnosis and/or treatment purposes
- the consequences due to a default of the impossibility or the results of vaccination or treatment due or prescribed by a journey or a trip.

### C/ Vehicle assistance

**In case of accident or mechanical breakdown that makes the vehicle un-driveable :**

- ❑ **Road/towing assistance.** Road assistance on the spot or towing assistance towards the garage of the brand carrier the closest to the happening or in default towards the closest garage able to repair. The assistance service takes over the road or towing charges up to 153 €.
- ❑ **Waiting for repair.** In case of vehicle immobilization lower than 24h in France or 72 h abroad, if the insured person wishes to wait for the vehicle repairs on the spot, are taking into account : 1 night of hotel in France or 3 nights of hotel abroad, up to 77 € per beneficiary.
- ❑ **Back home.** In case of immobilization of the vehicle higher than 24h in France or 72h abroad, organizing and assuming the costs of going back home for the beneficiaries.
- ❑ **Repaired vehicle recovery** to the pick up station.
- ❑ **Spare parts sent abroad.** Forwarding spare parts non available on the spot and compulsory for the vehicle repair under the restriction of local regulation rules and means of transport available.
- ❑ **Vehicle repatriation.** Abroad, when the vehicle repairs cannot be made within a period of 5 days and need more than 5 hours of labour, planning and assuming the cost of carrying the non travelling vehicle towards the regular garage.

**Exclusions** : are excluded from the coverage, and cannot be part of a compensation whatever is the reason :

- breakdown and fuel error
- the tyres puncture
- the loss, robbery, forgetting or breaking the keys excepting breaking the keys inside the security ignition system
- problems and air conditioning breakdowns
- coachbuilding damages that do not involve a vehicule immobilization
- the consequences of a vehicle immobilization in order to make the maintenance services
- the items and personal effects left in the vehicle
- The repair costs of the vehicle, spare parts
- Carried pets
- the customs and keeping charges except the ones that were previously allowed by the assistance service