

The replacement motorhome coverage

Compulsorily subscribed at the same time as the booking, the replacement motorhome coverage provides you against an unpredictable event that can happen before your departure.

This cover is available in France and all the countries allowed by Trois Soleils.

In case of an accident or a breakdown that makes the motorhome un-driveable, non repairable within a 24h time in France and a 72h time* abroad, Hertz Trois Soleils organizes and takes at its own charge :

- ❑ **the delivery of a replacement motorhome**
- ❑ **the accommodation for the beneficiaries expecting the replacement motorhome**, up to 77 € (room and breakfast) per person and for 2 nights.

The time allowed starts at the receipt by the central reservation office, by fax or by email, an assessment made by a certified professional from the brand carrier (Ford, Fiat, or others).

* Except week-ends (from Friday 17PM to Monday 9AM) and bank holidays in France

Exclusions : are excluded from the coverage, and cannot be part of a compensation whatever is the reason :

- breakdown and fuel error
- the tyres puncture
- the loss, robbery, forgetting or breaking the keys excepting breaking the keys inside the security ignition system
- problems and air conditioning breakdowns
- coachbuilding damages that do not involve a vehicle immobilization
- the consequences of a vehicle immobilization in order to make the maintenance services
- the items and personal effects left in the vehicle
- Carried pets
- the customs and keeping charges except the ones that were previously allowed by the assistance service